UPDATED SEPT 2026

PEGA LIVE LEARNING

Course Catalog

Facilitated by Pega's Authorized Training Partners — a complete guide to live, expert-led courses and workshops.

9 categories 41 courses & workshops Half-day to 10-day formats

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CATEGORY 01

Intro to Pega

Start here — build a foundational understanding of the Pega Platform and what it can do.

6 COURSES

PEGA INTRO

Discover Pega

IN PARTNERSHIP WITH

IRIZ

2 Hours

AVAILABLE IN
EMEA

LANGUAGES
English, Spanish, French

DESIGNED FOR

- Business analysts & product owners
- Project Managers & Developers
- Consultants and anyone curious about Pega

VALUE

- 100% free session
- Only 2 hours
- Live online session by videoconference

OUTCOMES

- Understand what Pega is:
  Discover the platform, its low-code approach and key capabilities
- Explore how Pega projects work:
  Understand the agile methodology and collaboration between business and IT teams
- Discover the main Pega roles:
  Get introduced to Business Architect, System Architect, Product Owner and other project roles
- Identify your next step with Pega:
  Explore available learning paths, training courses and certifications

INTRO TO PEGA

Extended Training – Project Onboarding

40 hours

AVAILABLE IN
EMEA

LANGUAGES
Spanish

IN PARTNERSHIP WITH

UPENGO

DESIGNED FOR

- Newly certified Pega professionals seeking real project experience
- Pega practitioners refreshing and updating their platform skills
- Experienced IT professionals transitioning from other technologies into Pega

VALUE

- Accelerated project onboarding
- Guided application of best practices
- Seamless Business & IT alignment
- Practical, outcome-focused delivery

OUTCOMES

- Accelerate project understanding from day one
- Fast-track onboarding into real project context, roles and delivery expectations
- Collaborate effectively across Business and IT
- Enable shared understanding through structured, hands-on delivery practices
- Apply Pega best practices in real delivery scenarios
- Translate training concepts into consistent, production-ready execution patterns

INTRO TO PEGA

Pega Basics for Stakeholders

IN PARTNERSHIP WITH

ANAMATA
QUALITY FROM THE HEART

2 Days

AVAILABLE IN
EMEA

LANGUAGES
English, Dutch

DESIGNED FOR

- Product Owners, Scrum Masters, Testers, Business and IT Management who want the shared baseline of Pega knowledge that every team member and manager should have when working on a Pega project.

VALUE

- Improve collaboration and communication across the whole team by giving everyone a common understanding of the Pega mindset, architecture and the Blueprint Delivered Methodology.

OUTCOMES

- A basic understanding of the Pega case lifecycle and Pega architecture
- Familiarity with the Blueprint Delivered Methodology
- Hands-on experience creating and understanding a Pega Blueprint

INTRO TO PEGA

Pega One Day

1 Day

IN PARTNERSHIP WITH

BPM | COMPANY

AVAILABLE IN
EMEA

LANGUAGES
English, Dutch

DESIGNED FOR

- Anyone wanting basic Pega knowledge, without prior experience
- Managers, Product Owners, Project Managers & SMEs exploring what Pega can do

VALUE

- A fast, practical introduction to the Pega Platform
- Understand how low-code, intelligent automation & GenAI deliver value faster, improve customer experiences and accelerate digital transformation

OUTCOMES

- Understand the fundamentals of the Pega Platform and low-code development
- Build business applications using Pega App Studio
- Apply Pega GenAI to accelerate application delivery
- Model business processes and customer journeys effectively
- Work with data and reporting capabilities within Pega
- Design intuitive user experiences
- Understand the end-to-end journey from business idea to working application

INTRO TO PEGA

Pega Reskilling

10 Days

AVAILABLE IN
AMS, EMEA

LANGUAGES
English, Spanish, Portuguese

IN PARTNERSHIP WITH

GFT TECHNOLOGIES

DESIGNED FOR

- Skilled professionals in other technologies
- Clients needing to fast-track teams for projects or a COE

VALUE

- Faster learning
- Lots of practice
- Real Pega project experienced instructors

OUTCOMES

- Fast transition to a new technology stack (Pega)
- Move quickly and confidently from another technology into Pega
- Understand Pega architecture
- Learn how to leverage Pega's accelerators to deliver faster

INTRO TO PEGA

What Is Pega?

IN PARTNERSHIP WITH

labb

4 hours

AVAILABLE IN
AMS, APJ, EMEA

LANGUAGES
English

DESIGNED FOR

- Product & project managers, SMEs
- Scrum masters, delivery leads & sales people
- Testers, Solution Builders & deployment engineers

VALUE

- Improved ROI, faster delivery
- Business & IT alignment
- Clear, outcome-driven solutions

OUTCOMES

- Understand Pega's Build for Change approach
- Focus on enterprise reuse and solving problems with out-of-the-box functionality
- List Pega Platform's features and benefits
- Identify opportunities that are a great fit for Pega solutions
- Describe the center-out development approach
- Align stakeholders on integrated, automated, omni-channel applications

CATEGORY 02

Solution Design & Business Architect

Shape build-ready solutions and grow the business architecture skills that turn intent into delivery.

8 COURSES & WORKSHOPS

SOLUTION DESIGN & BUSINESS ARCHITECT

Blueprint Delivered

2 Days

DESIGNED FOR

- Solution designers & solution builders
- Business & System Architects with Pega configuration experience
- Teams modernizing their delivery approach with AI-powered tooling

VALUE

- Reduce delivery time by up to 50% — collapse months of discovery into days
- Replace legacy SDLC with a unified, governed delivery flow
- Activate real-time collaboration to reduce rework and unlock ROI sooner

OUTCOMES

- Explain the purpose and benefits of the Blueprint Delivered methodology
- Identify the key components: Blueprint, App Studio & Pega Cloud
- Outline the three phases — Blueprinting, Authoring & Value Activation
- Produce a high-fidelity, import-ready Blueprint that reflects business intent

SOLUTION DESIGN & BUSINESS ARCHITECT

Business Architect

5 Days

DESIGNED FOR

- Business analysts & process architects
- Project managers, business architects & business managers
- Core business stakeholders

VALUE

- Improved ROI, faster delivery
- Business & IT alignment
- Clear, outcome-driven solutions
- Pega Certification

OUTCOMES

- Design Case Lifecycles using Pega's Blueprint Delivered methodology
- Configure data models and integrations for case processing
- Build user interfaces with Views, widgets, and Portals
- Apply automation, validations, and decisioning logic
- Manage agile delivery with Agile Workbench and App Studio

SOLUTION DESIGN & BUSINESS ARCHITECT

Business Architect Exam Prep

1 Day

DESIGNED FOR

- Business architects preparing for the PCBA certification
- Practitioners who completed the Business Architect mission or an ILT BA '25 course
- Teams seeking a focused, instructor-led review before the exam

VALUE

- Focused, exam-aligned review of core PCBA topics
- Instructor guidance, best practices & practical insights
- Effective test-taking and time-management strategies

OUTCOMES

- Understand the format, structure & scoring of the PCBA exam
- Review core topics: business process modeling, requirements definition & Case design
- Apply business architecture best practices on the Pega Platform
- Develop effective test-taking and time-management strategies

SOLUTION DESIGN & BUSINESS ARCHITECT

Solution Designer

4 Days

DESIGNED FOR

- Client product owners & business leads
- Partner solution consultants & advisory teams
- Teams running discovery, solutioning, or early-stage design workshops

VALUE

- Faster design
- Business & IT aligned
- Clear, outcome-driven solutions

OUTCOMES

- Lead discovery with clarity
  Guide collaborative sessions with business and IT to uncover real needs
- Design in real time with Blueprint
  Translate ideas into build-ready solutions during live co-creation
- Deliver a validated solution design
  Align stakeholders on a clear, outcome-focused design before build begins

SOLUTION DESIGN & BUSINESS ARCHITECT

Business Architect Express

3 Days

AVAILABLE IN
EMEA

LANGUAGES
English, Spanish, French, Dutch

IN PARTNERSHIP WITH

BearingPoint

BPM | COMPANY

IRIZ

DESIGNED FOR

- Business analysts & product owners
- Process experts and project stakeholders
- Teams needing a fast Pega overview

VALUE

- Faster onboarding
- Business & IT aligned
- Hands-on App Studio learning

OUTCOMES

- Understand Pega Business Architect foundations: Learn case management, data, user experiences and business rules
- Build progressively in App Studio: Develop a practical application that applies the concepts seen during the course
- Contribute faster to Pega projects: Use a shared language with technical teams and support business-focused solution design

SOLUTION DESIGN & BUSINESS ARCHITECT

Citizen Developer Training

1–3 Days

AVAILABLE IN
AMS

LANGUAGES
English

IN PARTNERSHIP WITH

srclogic

DESIGNED FOR

- Citizen Developers
- Business Analysts
- Business Stakeholders

VALUE

- Rapid application design
- Streamlined implementation
- Real-world best practices

OUTCOMES

- Identify Pega use cases
- Quickly build workflows and applications
- Navigate App Studio with confidence
- Understand foundational Pega concepts

SOLUTION DESIGN & BUSINESS ARCHITECT

Product Owner

20 hours

AVAILABLE IN
EMEA

LANGUAGES
Spanish

IN PARTNERSHIP WITH

UPENGO

DESIGNED FOR

- Business stakeholders involved in defining digital solutions
- Product Owners prioritizing requirements and maximizing business value
- Functional leaders collaborating with technical teams in agile projects

VALUE

- Learn to transform business needs into structured Pega solutions
- Discover how App Studio accelerates application design
- Improve communication between business and development teams

OUTCOMES

- Define requirements
  Translate business needs into well-structured user stories and application features
- Design with App Studio
  Create and refine business solutions using Pega App Studio and low-code capabilities
- Collaborate effectively
  Work confidently with architects and developers to deliver business value

SOLUTION DESIGN & BUSINESS ARCHITECT

Solution Design Accelerator

3 Days (3 hrs/day)

AVAILABLE IN
AMS

LANGUAGES
English

IN PARTNERSHIP WITH

DIGITAL FASTFORWARD

DESIGNED FOR

- Solution Design Leads shaping new AI and workflow initiatives
- Business Architects, Product Owners & Solution Architects defining MVP direction
- Cross-functional teams aligning business goals to delivery priorities

VALUE

- Embed value realization into solution design and delivery decisions
- Improve alignment between business goals and delivery priorities
- Strengthen confidence in MVP and roadmap decisions

OUTCOMES

- Define measurable business outcomes and value drivers
- Prioritize capabilities and define an initial MVP direction
- Develop a draft roadmap and next-step action plan aligned to delivery priorities

CATEGORY 03

Solution Builder, System Architect & Senior System Architect

Build production-ready Pega applications at enterprise scale, from core development to advanced architecture.

6 COURSES

SOLUTION BUILDER, SYSTEM ARCHITECT & SENIOR SA

System Architect

7 Days

DESIGNED FOR

- System architects and developers
- More technical business architects

VALUE

- Improved ROI, faster delivery
- Business & IT alignment
- Clear, outcome-driven solutions
- Pega Certification

OUTCOMES

- Leverage Pega's AI capabilities to accelerate application design
- Design and build end-to-end applications, from Case design to process automation
- Model and integrate core data into a unified data landscape
- Design a modern, intuitive UX with Pega's Constellation design system
- Implement foundational security and access control policies
- Apply modern development practices for quality and team-based delivery

SOLUTION BUILDER, SYSTEM ARCHITECT & SENIOR SA

System Architect Exam Prep

1 Day

DESIGNED FOR

- System architects preparing for the PCSA certification exam
- Practitioners who completed the System Architect mission or an ILT SA '25 course
- Teams seeking a focused, instructor-led review before the exam

VALUE

- Focused review of exam topics under instructor expertise
- Access to a question bank for hands-on practice
- Confidence in exam conditions, expectations & registration

OUTCOMES

- Understand the exam format, structure & scoring system
- Review exam topics, including case management and data integration
- Develop effective test-taking strategies and time-management skills
- Familiarize with exam conditions and learn how to register

SOLUTION BUILDER, SYSTEM ARCHITECT & SENIOR SA

Senior System Architect

8 Days

DESIGNED FOR

- System Architects & Solution Builders taking their Pega skills to the next level
- Existing certified System Architects

VALUE

- Advanced techniques
- Design patterns & reuse
- Enterprise-scale solutions
- Pega Certification

OUTCOMES

- Rule resolution & enterprise reuse
  Design enterprise class reuse, rule management, packaging, deployment & DevOps
- Sophisticated case management
  Build advanced case solutions; integrate Pega with connectors & services, with error handling
- Security & data management
  Work with more technical rules across security and data

SOLUTION BUILDER, SYSTEM ARCHITECT & SENIOR SA

Solution Builder

5 Days

DESIGNED FOR

- Pega System Architects, Senior System Architects & technical delivery teams
- Developers and implementation resources preparing for active delivery projects
- Organizations seeking flexible training models aligned to operational schedules

VALUE

- Build production-ready Pega development capabilities aligned to standard curriculum
- Reinforce learning through enterprise implementation examples and real-world scenarios
- Provide flexible learning formats tailored to client needs and team availability

OUTCOMES

- Understand standard Solution Builder concepts, tools & development best practices
- Build working Pega applications using Blueprint Delivered methodology and AI-powered tooling
- Apply knowledge using practical implementation examples and enterprise delivery scenarios
- Enable teams through instructor-led, hybrid, part-time, full-time or guided self-study approaches

SOLUTION BUILDER, SYSTEM ARCHITECT & SENIOR SA

Solution Builder Advanced

8 Days

DESIGNED FOR

- Client technical leads scaling Pega across programs or business units
- Partner solution builders and architects leading complex implementations
- Teams responsible for integrations, performance & multi-application delivery

VALUE

- Enterprise-ready delivery
- Seamless integrations
- Strong technical leadership

OUTCOMES

- Design and build complex solutions
  Deliver multi-layered applications across workflows, data and integrations
- Handle integrations and architecture challenges
  Design solutions that work seamlessly across systems and environments
- Lead scalable, enterprise delivery
  Ensure solutions perform, scale and meet enterprise standards

SOLUTION BUILDER, SYSTEM ARCHITECT & SENIOR SA

Experiential Pega Training

5 or 10 Days

AVAILABLE IN
AMS

LANGUAGES
English

IN PARTNERSHIP WITH

srclogic

DESIGNED FOR

- Beginner Pega developers
- Software developers
- IT managers

VALUE

- Independent development
- Comprehensive learning path
- Real-world best practices

OUTCOMES

- Understand Pega building blocks
- Navigate the development environment
- Build a simple Pega application
- Contribute effectively to a delivery team
- Be prepared for the CSA certification exam

CATEGORY 04

Lead System Architect

Master design thinking and architectural concepts at the highest level of Pega certification.

3 COURSES

LEAD SYSTEM ARCHITECT

LSA Enablement & Certification

15 hours over 5 days

IMMERSION PROGRAM

- New LSA training format
- Covers core design thinking and architectural concepts
- 15 hours of live, expert-led training
- Schedule: 3 hours per day, Monday through Friday
- Fixed fee of $500 per seat
- Includes a complimentary LSA Architecture exam voucher*

CERTIFICATION FORMAT

- LSA Architecture Exam
- Two-hour exam delivered at Pearson VUE testing centers
- LSA Application Design & Build Exam
- New merged Part 2 format — reduced $500 USD fee, 14-day exam duration

* 80% attendance of the LSA Immersion program is mandatory.

LEAD SYSTEM ARCHITECT

LSA Part 1: Architecture Exam Prep

Free

DESIGNED FOR

- Aspiring Lead System Architects preparing for the certification exam
- LSA candidates building an enterprise architecture mindset

VALUE

- Free, instructor-led coaching
- Bi-weekly live sessions
- Study materials & recordings
- Expert exam orientation

OUTCOMES

- Infrastructure & Architecture
  Master architectural approaches for scalable, robust enterprise applications
- Planning & Design
  Apply key design principles and industry best practices for maintainable solutions
- Implementation & Deployment
  Govern, orchestrate & accelerate AI-driven outcomes across enterprise solutions

LEAD SYSTEM ARCHITECT

LSA Part 2: Application Design & Build Prep

Free

DESIGNED FOR

- Aspiring Lead System Architects preparing for the Part 2 exam
- LSA candidates ready to design & build enterprise apps

VALUE

- Free, instructor-led coaching
- Bi-weekly live sessions
- Retired LSA exam scenarios
- Study materials & recordings

OUTCOMES

- Blueprints & AI-assisted design
  Create high-fidelity Blueprints and refine workflows, case types & life cycles with AI-assisted techniques
- Enterprise architecture patterns
  Apply enterprise-grade design patterns — modular, reusable architectures with specialization, situation layers & API-first design
- Data, build & deployment
  Build data models & integrations, apply declarative & procedural best practices, and package & deploy applications

CATEGORY 05

Customer Decision Hub

Configure 1:1 customer engagement and real-time decisioning with Pega Customer Decision Hub.

2 COURSES

CUSTOMER DECISION HUB

Decisioning Consultant

4–5 Days

DESIGNED FOR

- Decisioning consultants & business analysts
- Teams configuring Pega Customer Decision Hub
- Practitioners building 1:1 customer engagement skills

VALUE

- Practical, hands-on decisioning configuration skills
- Instructor-guided demos and exercises
- Build and test core CDH decisioning components

OUTCOMES

- Describe NBA and key CDH components for 1:1 customer engagement
- Build and validate strategies using rules, AI models & engagement policies
- Explain inbound vs. outbound execution and use simulations to troubleshoot outcomes
- Interpret predictive and adaptive model behavior across lifecycle, governance & deployment

CUSTOMER DECISION HUB

CDH Enablement

1 Day

AVAILABLE IN
EMEA

LANGUAGES
English, Dutch

IN PARTNERSHIP WITH

ANAMATA
QUALITY FROM THE HEART

DESIGNED FOR

- Customer-facing and decisioning teams wanting hands-on CDH experience
- Tailored to your industry: Financial Services, Insurance, Comms & Media, Government, Healthcare & Life Sciences, and Travel & Hospitality

VALUE

- Turn AI and personalisation talk into action in a single day
- Use your own product, customers and business challenges

OUTCOMES

- A working customer "brain" built end to end in your own sandbox
- Hands-on CDH and NBA Designer skills — Next Best Actions, targeting, arbitration & contact policies
- A Blueprint around your real challenge, plus a clear path to a rapid one-month CDH pilot

CATEGORY 06

AI

Adopt Pega AI and generative capabilities with confidence — from enablement to enterprise strategy.

1 COURSE

AI

AI Strategy To Value Accelerator

0.5 Days

AVAILABLE IN
AMS

LANGUAGES
English

IN PARTNERSHIP WITH

DIGITAL FASTFORWARD

DESIGNED FOR

- Business and Technology leaders shaping enterprise AI strategy
- AI, Transformation & and Platform leaders prioritizing where to invest
- Cross-functional leaders aligning strategy, capabilities and execution

VALUE

- Turn AI ambition into value-driven investment strategy
- Prioritize opportunities based on value, readiness, feasibility and risk
- Build executive alignment around an actionable AI direction

OUTCOMES

- Identify business outcomes where AI can create the greatest strategic impact
- Develop an initial AI Value Roadmap to guide investments
- Define a practical sequence of actions for first 90 days

AI

Delivery Transformation Accelerator

3 Days (3 hrs/day)

AVAILABLE IN
AMS

LANGUAGES
English

IN PARTNERSHIP WITH

DIGITAL FASTFORWARD

DESIGNED FOR

- Delivery Leaders reimagining how Pega solutions are delivered for the AI era
- Enterprise Architects, LSAs & Product Owners shaping delivery strategy and governance
- Cross-functional delivery leaders responsible for delivery performance and transformation

VALUE

- Modernize the delivery operating model for AI-enabled solution delivery
- Redesign roles, governance & ways of working to take advantage of AI
- Align Pega delivery with enterprise technology strategy

OUTCOMES

- Assess delivery maturity and identify the highest-impact sources of friction
- Define a future-ready operating model with AI-enabled roles and practices
- Leave with a Delivery Transformation playbook and prioritized 90-day action plan

AI

Generative AI

IN PARTNERSHIP WITH

Duration TBD

AVAILABLE IN
AMS, EMEA

LANGUAGES
English, Arabic

DESIGNED FOR

- Pega Developers & System Architects integrating GenAI into case management
- Enterprise AI strategy teams establishing AI adoption practices

VALUE

- Intelligent productivity
  Real-time case summarizations, intelligent triaging and contextual AI recommendations
- Enterprise governance
  Safely deploy LLMs within the Pega ecosystem using robust governance structures
- Future-ready automation
  AI-assisted operations to keep workflows modern and competitive

OUTCOMES

- Integrate GenAI capabilities into Pega applications to enhance productivity & decision-making
- Implement AI features such as case summarization, knowledge assistance & contextual recommendations
- Apply prompt engineering and governance practices for enterprise AI adoption
- Design intelligent automation combining workflow automation with generative AI

CATEGORY 07

Strategic Apps

Industry and outcome-focused transformation workshops built on Pega solutions.

3 COURSES

STRATEGIC APPS

Customer Service Developer

10 Days

DESIGNED FOR

- Any Pega professional

VALUE

- Deliver a seamless, unified customer experience across contact center channels
- Advance toward Certified Pega Customer Service Developer '23 certification
- Build practical skills in Constellation design, Pega Express delivery, and UX design

OUTCOMES

- Understand the evolution and challenges of contact centers
- Implement Pega Customer Service using the Constellation design system
- Promote business values through effective customer service solutions
- Master the Pega Express delivery approach
- Enhance user experience with Pega UX design best practices
- Create a seamless omnichannel customer service environment
- Apply industry best practices for Pega Customer Service application

STRATEGIC APPS

Pega CRD Training / DCS Credit Studio Training

5 Days

AVAILABLE IN
EMEA, AMS, APJ

LANGUAGES
English

IN PARTNERSHIP WITH

DCS
PEOPLE · BUSINESS · TECHNOLOGY

DESIGNED FOR

- Credit risk & decisioning business analysts
- Pega CRD consultants & solution architects
- Teams implementing credit risk strategies

VALUE

- Faster credit decisioning
- Risk & compliance aligned
- Consistent, auditable strategies

OUTCOMES

- Lead credit risk discovery with clarity
- Guide collaborative sessions to capture credit policies & risk appetite
- Design decision strategies in Pega CRD
  Translate credit risk rules into configurable, build-ready strategies
- Deliver a validated CRD solution
  Align risk, compliance & IT stakeholders before build begins

STRATEGIC APPS

Smart Investigate – Classic / Agentic Automation

Duration TBD

AVAILABLE IN
AMS, EMEA

LANGUAGES
English, Arabic

IN PARTNERSHIP WITH

EAI SYSTEMS

DESIGNED FOR

- Business Analysts & Technical/Project Leads mapping how a bank handles broken payments, errors or disputes
- Pega Developers (SAs/SSAs) building integrations for financial networks like SWIFT
- Automation teams introducing smart AI agents that read, sort and resolve payment issues

VALUE

- Operational efficiency
- Drastically reduce exception handling times — from manual/classic tracking to autonomous AI triage
- Risk mitigation
- Ensure strict adherence to compliance and SWIFT standards with automated, rule-based guardrails

OUTCOMES

- Design and implement end-to-end payment investigation and exception workflows using Smart Investigate
- Configure SWIFT integrations, dispute handling, case orchestration & payment lifecycle tracking
- Leverage AI-driven automation for triaging, case prioritization, resolution recommendations & exception handling

CATEGORY 08

Testing

Build quality in — from testing fundamentals and unit testing to DX API automation.

7 COURSES

TESTING

Building Quality Pega Apps: Testing Essentials

3 Days

AVAILABLE IN
AMS, APJ, EMEA

LANGUAGES
English

IN PARTNERSHIP WITH

labb

DESIGNED FOR

- Quality Assurance testers & test managers
- Business stakeholders

VALUE

- Faster design
- Business & IT aligned
- Clear, outcome-driven solutions

OUTCOMES

- Testing best practices & techniques
- Execute test plans following best practice; document defects across varied scenarios
- Error handling and exception tests
- Conduct integration & API tests
- Integrate with 3rd-party UI testing tools
- Implement automated regression testing

TESTING

Constellation DX API for Testing – Basic

1 Day

AVAILABLE IN
EMEA

LANGUAGES
English, Dutch

IN PARTNERSHIP WITH

ANAMATA
QUALITY FROM THE HEART

DESIGNED FOR

- Solution Builders & QA Engineers testing efficiently with the out-of-the-box Pega DX API
- Knowledge of Postman required; basic Pega knowledge (PCBA / PCSA) recommended

VALUE

- Add the Pega DX API to your testing toolkit
- Create test data, test cases and assignments faster

OUTCOMES

- A basic understanding of APIs and why to include the Pega DX APIs in your strategy
- Insight into the benefits of using the DX APIs for testing
- Hands-on experience creating & updating cases and assignments and retrieving case data

TESTING

Constellation DX API for Testing – Extended

2 Days

AVAILABLE IN
EMEA

LANGUAGES
English, Dutch

IN PARTNERSHIP WITH

ANAMATA
QUALITY FROM THE HEART

DESIGNED FOR

- Solution Builders & QA Engineers testing complex scenarios and moving UI tests to the API level
- Knowledge of Postman required; basic Pega knowledge (PCBA / PCSA) recommended

VALUE

- Go beyond the basics to test complex scenarios
- Replace slow UI tests with fast, reliable API tests

OUTCOMES

- A deeper understanding of all the DX APIs useful for testing and why to include them
- The skills to replace UI tests with API tests and move testing to the API level
- Hands-on experience creating & updating cases, retrieving documents and asserting views & authorizations

GENERAL

PegaAPI for QA and Testing

1 Day

AVAILABLE IN
EMEA

LANGUAGES
English

IN PARTNERSHIP WITH

cerios

DESIGNED FOR

- Testers and QA within (DevOps/Pega) teams
- Test automation engineers
- BA's and developers responsible for QA and testing

VALUE

- Practical, hands-on skills for the use of Pega API
- Instructor-guided demos and tailored exercises
- Build and improve testing, both manually and automated

OUTCOMES

- Knowledge about Pega API and its use for the project and testing specifically
- Improve, speed up and enhance test automation
- Speed up manual testing by creating test data easier and faster

GENERAL

PegaUnit for DevOps

1 Day

AVAILABLE IN
EMEA

LANGUAGES
English

IN PARTNERSHIP WITH

cerios

DESIGNED FOR

- Developers of all levels
- Testers and QA
- If beneficial, BA and PO

VALUE

- Instructor-guided demos and tailored exercises
- Knowledge about the how and why of unit testing
- Hands-on, practical skills in how to create valuable unit tests

OUTCOMES

- Explain added value of unit testing
- Build and execute unit tests and unit tests suites
- Shorter time-to-market through faster and shorter feedback loops
- Easier and faster defect fixing; freeing up development hours for new features

TESTING

Testing Bootcamp

IN PARTNERSHIP WITH

ANAMATA
QUALITY FROM THE HEART

3 Days

AVAILABLE IN
EMEA

LANGUAGES
English, Dutch

DESIGNED FOR

- Solution Builders & QA Engineers wanting efficient, end-to-end Pega testing skills
- Recommended: basic Pega knowledge (PCBA / PCSA) and knowledge of Postman

VALUE

- Combine PegaUnit, the Pega DX APIs and a solid test strategy
- One intensive bootcamp covering the full breadth of Pega testing

OUTCOMES

- A solid grounding in testing fundamentals and the basics of the Pega framework
- Hands-on PegaUnit and Pega DX API skills through practical exercises and real examples
- Tips for testing Pega and Pega Constellation, plus a clear approach to your own test strategy

TESTING

Unit Testing

1 Day

IN PARTNERSHIP WITH

ANAMATA
QUALITY FROM THE HEART

AVAILABLE IN
EMEA

LANGUAGES
English, Dutch

DESIGNED FOR

- Solution Builders & QA Engineers mastering Pega's unit testing framework
- Recommended: basic Pega knowledge (at least PCSA)

VALUE

- Build reliable, automated unit tests for your Pega rules
- Embed quality into your delivery pipeline

OUTCOMES

- A working understanding of unit testing and how to onboard to the framework
- Hands-on experience creating unit tests for several rule types — setups, teardowns, suites & simulations
- The ability to use the Application Quality Dashboard and integrate into a CI/CD pipeline

CATEGORY 09

UX & Constellation

Design modern, consistent user experiences with the Pega Constellation design system.

3 COURSES

UX & CONSTELLATION

Constellation Architecture & UI

Duration TBD

AVAILABLE IN
AMS, EMEA

LANGUAGES
English, Arabic

IN PARTNERSHIP WITH

EAI SYSTEMS

DESIGNED FOR

- Lead System Architects (LSAs) & Senior System Architects (SSAs) moving to modern UI paradigms
- UI/UX Designers & Front-End Developers building enterprise-grade experiences
- Application Owners weighing the cost and performance benefits of modern architecture

VALUE

- Performance optimization
  Build lightning-fast, highly responsive enterprise applications using modern web standards
- Design consistency
  Enforce out-of-the-box design system consistency while reducing custom CSS/HTML maintenance
- Future-proof applications
  Separate presentation layers from business logic using Pega DX APIs

OUTCOMES

- Design and build applications using Pega Constellation architecture and modern UI paradigms
- Configure reusable views, DX APIs and responsive experiences with minimal customization
- Apply migration strategies for transitioning traditional applications to Constellation
- Optimize application performance, maintainability and user experience using best practices

UX & CONSTELLATION

Designing UI/UX in Constellation

1 Day

AVAILABLE IN
AMS

LANGUAGES
English

IN PARTNERSHIP WITH

srclogic

DESIGNED FOR

- Citizen Developers
- UI/UX Designers

VALUE

- Introduction to Constellation
- Optimizing design patterns
- Real-world best practices

OUTCOMES

- Understand the advantages of Constellation
- Select the right components for your design
- Know when to use Constellation vs other approaches
- Create views in App Studio

UX & CONSTELLATION

Up & Running with Pega Constellation

3 Days

AVAILABLE IN
EMEA, AMS, APJ

LANGUAGES
English

IN PARTNERSHIP WITH

ai4process

DESIGNED FOR

- Pega System Architects / Solution Builders (all levels)
- UX/UI Developers

VALUE

- Learn from the experts
- 60%+ hands-on
- Real-world scenarios
- Custom 1 or 2 day versions available

OUTCOMES

- Understand the key concepts and approach of Constellation
- Implement views, layouts, controls and actions to support case processing
- Configure web portals and landing pages
- Create dashboards and Insights
- Configure data management
- Implement UI branding themes